



Owner/Manager Code of Conduct

As an Owner/manager member of the Boulder Area Rental Housing Association, we agree to conduct business in accordance with the following Code of Conduct:

- We conduct all business transactions in a straightforward and honest manner.
- We conduct our business transactions with active knowledge of and affirmative compliance with federal, state and local laws and regulations.
- We comply with federal, state, and city fair housing laws. We do not engage in discrimination against persons on the basis of their protected-class status.
- We utilize written rental agreements that comply with all state and local landlord tenant laws. We will enforce the terms of each rental agreement consistently among residents.
- We respond promptly to resident complaints and address grievances in a fair, honest and timely fashion.
- We provide proper accounting for security deposits within the legal time limit.
- We treat our residents and business suppliers/vendors, and fellow owners/managers with respect and integrity.
- We encourage and make available training and education for our members.
- We strive to resolve amicably any written complaints filed against us and we will promptly respond to any written complaints we receive.
- We agree to cease the use of any Association logos or forms if our membership terminates for any reason.

BARHA reserves the right to deny, suspend, or terminate membership in BARHA for any Owner/Manager member who knowingly and repeatedly violates this Code of Conduct and fails to promptly and properly rectify any violations.

I agree to adhere to this Code of Conduct.

Signature: _____

Date: _____

Print name _____

